Pricing Information

Cash Back at Point of Sale

Free, unlimited transactions

Online Banking Inquiries

- Free, unlimited transactions

Point of Sale Purchases

- Free, unlimited transactions

ATM Cash Withdrawal Fee (BB&T ATMs)

- \$1.50, 2 free per month

ATM Cash Withdrawal Fee (non-BB&T ATMs)

-\$2.00

ATM Balance Inquiry Fee (BB&T ATMs)

- \$1.00, 2 free per month

ATM Balance Inquiry Fee (non-BB&T ATMs)

-\$1.50

ATM Decline

-\$1.00

International ATM Fee

-\$3.00

Customer Service Representative

Surcharge (per call)

- \$2.95, 2 free per month

Automated Phone Surcharge (per call)

- \$0.50, 4 free per month

Replacement Card Fee

-\$10.00

Negative Balance Fee

-\$15.00

Statement Request Fee

-\$1.00

Branch Cash Advance

-\$5.00

You may be charged additional fees by the ATM provider if you use a non-BB&T ATM.

We hope you enjoy using your new BB&T Support Debit Card. You can activate your card by calling 1-866-845-6290 or by accessing our website at www.lex-co.com - from the home page click on the BB&T Support Debit Card link. Remember to sign the back of the card after activation.

Ouestions or Comments? Call 1-866-845-6290

Special Purchasing Tips

Point of Sale Purchases: You can use your debit card for purchases at any merchant who accepts Visa as a payment option. You can also request cash back from most merchants in addition to the amount of the purchase. To receive cash back, ask the merchant at the time of the sale or follow the directions on the merchant's automated card processor.

Returning A Purchase: Every store has its own return policy and will handle the return in the same way as any other Visa transaction.

Gas Stations: When you pay at the pump, some stations check to see if you have enough money to pay for a full tank (up to \$50) because they don't know how much you are going to buy. If your card is declined, and you know you still have money, tell the attendant how much gas you intend to buy and sign the purchase receipt for the amount available on your card. You may also choose to pay for your gas purchase inside with the attendant, instead of paying at the pump.





Important Information About Your Support Debit Card







Introducing your new BB&T Support Debit Card!

Enclosed is your new BB&T Support Debit Card. This card does not currently have money loaded onto it. Your support payment will automatically be added to your debit card by the County Clerk of Court.

The County Clerk of Court is proud to partner with BB&T to offer you this convenient service. Here are some of the features and benefits of your new BB&T Support Debit Card:

Convenience

- ✓ Use the card for purchases anywhere that accepts Visa® debit
- ✓ Use the card for cash withdrawals at ATM machines
- ✓ Have access to your funds 24 hours a day

Safety

- ✓ Avoid carrying large amounts of cash
- ✓ Funds are FDIC Insured.
- ✓ Purchases and transactions are confidential and cannot be viewed by the County Clerk of Court
- ✓ You are not liable for fraudulent purchases made with a lost or stolen card*

Information

- ✓ Keep track of your purchases by phone or Internet
- ✓ Check your available balance by phone, ATM or Internet
- ✓ Change your debit card PIN by phone or Internet

Your new card is not a credit card. It is a Visa debit card that is issued to you by BB&T, on behalf of the County Clerk of Court. You can use your card anywhere that accepts Visa debit. Just give the card to a cashier, waiter, or attendant, and then sign your receipt or enter your debit card PIN to complete your purchase. Each time that you use your card, the purchase amount is deducted from the amount of money available on the card.

Lost or Stolen Cards

If your card is lost or stolen, immediately call I-866-845-6290. Once your card is reported missing, BB&T will not allow anyone to use it, and we will issue you a new card.

Because your BB&T Support Debit Card gives you access to your support payments, it's important to protect your card. Memorize your card's Personal Identification Number (PIN). Your debit card PIN is a secret four-digit code that allows you to get cash at an ATM or at participating merchants. Always keep it separate from your card, and never tell your debit card PIN to anyone, especially over the phone.



Checking Balances

With your BB&T Support Debit Card, it's easy to check your balances and keep track of your purchases, by phone, ATM or Internet.

By Phone: Call I-866-845-6290 and enter your card number and passcode. Your passcode will be the last four digits of your Social Security Number: You can check on your balance up to four times a month at no charge (see pricing information on back). Information is available by phone 24 hours a day, seven days a week.

At the ATM: Simply use your card at any ATM, enter your debit card PIN, and follow the prompts to check your balance. Some fees may apply, so please check the pricing information provided.

By Internet: If you have Internet access, you can check your balances and purchase activity at www.lex-co.com — from the home page click on the BB&T Support Debit Card link. Your passcode will be the last four digits of your Social Security Number. This is a secure site that gives you access 24 hours a day, seven days a week. You will need your card number and passcode to access information on this site.

Checking on Payments

If you'd like to verify that a support payment has been received by the County Clerk of Court, call 803-785-8212 (press option I and enter your current Lexington County PIN) or go online to www.lex-co.com. You will be advised whether a payment has been received, but this does not necessarily mean the payment has been loaded onto your debit card (see 'Checking Balances' above).

BB&T ATMs

Visit www.BBandT.com for a complete listing of BB&T ATMs in the state of South Carolina

Other Important Information

You cannot make deposits or add value to the card. You will not be able to obtain checks or write checks against the card.

How Your BB&T Support
Debit Card Works

 $[\]ensuremath{^{*}}$ See Cardholder Terms and Conditions for details.